



## COVID-19 UPDATE 2: March 17, 2020

*COVID-19 continues to alter our lives in ways we never imagined. As we shared with you a few days ago, we are all in this together.*

We promised that we would cooperate, listen and follow the CDC and other local and state guidelines on how we can protect our families, our staff and the public.

We have received notice from the Funeral Directors Association of Kentucky of new state recommendations for funeral services. While we all recognize the importance of allowing families the opportunity to grieve and receive support from friends, it is also imperative that we follow state recommendations to keep the public safe. We want to share several options that will be available to the families we serve.

- Visitations and services will be considered private with no times and dates published. This will allow for immediate family and close friends the ability to participate while following CDC guidelines restricting gatherings.
- Filbeck- Cann Funeral Home will offer a complimentary public Memorial Service in addition to each families' private service. This will be held once the public ban is lifted and is at no added cost to the families we serve. We know how important it is to share this time with co-workers, neighbors and friends
- We will provide a link for friends and family to watch the service from our website and social media with family approval.
- Funeral arrangements may be made remotely or by phone.
- Filbeck & Cann is implementing a brand new, complimentary service called "Hugs from Home" that will give those not attending the chance to share a token of love and support. Anyone may call the funeral home office or go to our website homepage and leave a message of support that will be handwritten and attached to a white balloon. These balloons will fill our chapel as hugs for

the families. They will be able to read these heartfelt messages and know that many others are there with them in spirit.

- We will continue to offer online message pages on our website for condolence messages and to view Tribute Videos. [www.filbeckandcann.com](http://www.filbeckandcann.com).
- We will continue our safety protocol of cleaning all facilities according to CDC guidelines several times per day.
- We are practicing all necessary safety measures available to protect our family, staff and community as we continue to serve the public 24 hours a day in such troubling times.

Prayerfully, we hope that this crisis will soon pass. But during this time, we join together with our community to do our part in helping anyone in need.

If you have any questions, please do not hesitate to call us. (270) 527-3281.

As always we are here to serve.