

**Benton, KY**--The families we serve are always our top priority. During confusing and concerning times such as the current COVID-19 event, we want to share our plans with you. *We want to assure you that we are all in this together.*

First, we are closely monitoring and following all guidelines from the CDC, National Funeral Directors Association, Funeral Directors Association of Kentucky, as well as all local and state emergency services. At this point there has been NO direction from any source that visitations or services should be cancelled.

We have set in place new measures to help protect and accommodate the elderly, sick and members of the public. We will make every effort to accommodate families in making arrangements and conducting services in any capacity needed to ensure their safety and comfort while honoring their loved one.

In order to avoid compromising the health of our visitors, we have online register books available and the option to call our offices for us to add your name to the register books. We have placed reminders throughout our funeral homes to ask that physical contact, such as shaking hands, be limited with family members. After coordination with many local long-term nursing facilities, our funeral directors will wear extra protective gear for added protection to those residents at risk. We continue, as always, to provide professional hand sanitizer stations throughout our facilities as well as care carts for families with hand sanitizer available at all times. We have enacted extra cleaning both morning and night, in all of our public areas.

We will post any and all updates that we receive from the CDC and NFDA to keep families informed. We will follow all new guidelines that are directed as the need arises.

Again, our family and staff are here to serve, protect and honor each family as we have been for over 150 years. If you have any questions or concerns please feel to call any of our locations.

Randy and Andrea Orr, Family and Staff of  
Filbeck-Cann Funeral Home of Milner & Orr

**CHECK BACK OFTEN FOR UPDATES**

*\*CDC Information Copied from NFDA*

*At this time, the CDC states that decedents with COVID-19 may be buried or cremated according to the family's preferences. They state that there is currently no known risk associated with being in the same room at a funeral home with the body of someone who has died of COVID-19. However, the CDC states that people may consider not touching the body of someone who has died of COVID-19.*

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